



NDIS Quality  
and Safeguards  
Commission

3 May 2021

AHMED HATEM HASSAN MOHAMED (trading as: Fizio clinic)

Attention: Mr Ahmed Hatem Hassan Mohamed

Director

Unit 33 1162 Cavendish Road

MOUNT GRAVATT EAST QLD 4122

ahmed@fizioclinic.com.au

### **Application to register as an NDIS provider**

Dear Ahmed Hatem Hassan Mohamed,

Thank you for your application to register as a National Disability Insurance Scheme (NDIS) provider with the NDIS Quality and Safeguards Commission (the NDIS Commission). I am pleased to advise that under Section 73E of the National Disability Insurance Scheme Act, the NDIS Commission has made a decision to register AHMED HATEM HASSAN MOHAMED (trading as: Fizio clinic) as an NDIS provider.

### **Your Registration Id: 4-G2124GG**

You will need this Registration Id when contacting the NDIS Commission in relation to your registration.

### **Certificate of Registration**

The details of your registration, including the Conditions of Registration, are identified in your organisation's Certificate of Registration (attached). It is important you are familiar with the conditions that apply to your organisation's registration and your responsibilities as a registered NDIS provider. Included in your conditions of your registration is an obligation to notify the NDIS Commission of certain changes or events, further guidance is available on the NDIS Commission website, [NDIScommission.gov.au/notify-change-event](https://www.ndiscommission.gov.au/notify-change-event).

AHMED HATEM HASSAN MOHAMED (trading as: Fizio clinic) may request a review of the Conditions of Registration that have been applied to the registration.

### **Key Personnel**

The Key Personnel identified in Attachment A have been determined as suitable in the provision of supports or services for which the applicant will be registered to provide.

Under sections 13 and 13A of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018, registered NDIS providers are required to notify the Commissioner of certain changes and certain events as a condition of their registration. If there is any change to

your organisation's Key Personnel, you are required under this rule to update your registration record and notify the NDIS Commission once you have done so.

### **The NDIS provider register**

Under Section 73ZS of the National Disability Insurance Scheme Act, the NDIS Commission maintains a public register of registered NDIS Providers. The register is published on the NDIS Commission website, [NDIScommission.gov.au/provider-register](https://www.ndis.com.au/provider-register).

Amendments or updates to the information included on the NDIS Provider register can be made through the [NDIS Commission Portal](https://www.ndis.com.au/ndis-commission-portal).

### **Next steps**

Now that you are registered, the primary contact on your application will have a user account created to access the NDIS Commission Portal. This process can take up to ten days. You will also receive information on how to request additional staff access, if required. This will enable you to update and maintain your organisation's details, including key personnel, service outlets and registration groups. It is your responsibility to ensure that your details are correct and current.

If you have any questions about your registration, please contact the NDIS Commission on 1800 035 544 or via email, [registration@ndiscommission.gov.au](mailto:registration@ndiscommission.gov.au).

Yours sincerely,

**NDIS Quality and Safeguards Commission**

[registration@ndiscommission.gov.au](mailto:registration@ndiscommission.gov.au)

T 1800 035 544

Level 1, 121-125 Henry Street  
Penrith NSW 2750

[NDIScommission.gov.au](https://www.ndis.com.au)



NDIS Quality  
and Safeguards  
Commission

## Certificate of Registration

Issued pursuant to subsection 73E(4) of the *National Disability Insurance Scheme Act 2013* (NDIS Act)

As of 26 April 2021, AHMED HATEM HASSAN MOHAMED (ABN 62 876 064 519) of Unit 33 1162 Cavendish Road, MOUNT GRAVATT EAST, QLD 4122 is registered as an **NDIS provider**.

<b>Registration Id:</b>	4-G2124GG
<b>Legal name:</b>	AHMED HATEM HASSAN MOHAMED
<b>Business/trading name:</b>	Fizio clinic
<b>ABN:</b>	62 876 064 519
<b>ACN:</b>	Not applicable
<b>Primary address / head office:</b>	Unit 33 1162 Cavendish Road, MOUNT GRAVATT EAST, QLD 4122
<b>Registered provider in relation to:</b>	The provision of the following classes of supports under participants' plans.

### Classes of Support:

0103	Assist Prod-Pers Care/Safety
0105	Personal Mobility Equipment
0128	Therapeutic Supports

**Period for which registration is in force:** From 26 April 2021 until 26 April 2024

**Note:** If your organisation submits an application for renewal of its registration before the date identified above as the end of the period for which registration is in force, then by operation of section 73K of the NDIS Act, the registration will continue in force until the NDIS Commission makes a decision on the application under subsection 73E(1) of the NDIS Act.

### Conditions of Registration

As a registered NDIS provider, the registration of your organisation is subject to the conditions set out at the attachment to this Certificate of Registration.

#### Graeme Head - AO

Commissioner of the NDIS Quality and  
Safeguards Commission

[registration@NDIScommission.gov.au](mailto:registration@NDIScommission.gov.au)

T 1800 035 544

Level 1, 121-125 Henry Street  
Penrith NSW 2750

[NDIScommission.gov.au](http://NDIScommission.gov.au)

## Attachment: CONDITIONS OF REGISTRATION

### Under subsection 73F of the National Disability Insurance Scheme Act (NDIS Act)

The registration of your organisation as a registered NDIS provider is subject to the following conditions:

#### Standard Conditions of Registration – section 73F(2) of the NDIS Act

There are standard conditions which apply to all registered NDIS providers under section 73F(2) of the Act. These are:

- a. a condition to comply with all applicable requirements imposed by a law of the Commonwealth or a law of the State or Territory in which the person or entity operates as a registered NDIS provider;
- b. a condition to comply with all applicable requirements of the NDIS Code of Conduct;
- c. a condition to comply with all applicable standards and other requirements of the NDIS Practice Standards;
- d. a condition to comply with all applicable requirements relating to record keeping prescribed by the National Disability Insurance Scheme rules for the purposes of section 73Q;
- e. a condition to implement and maintain the applicable complaints management and resolution system in accordance with section 73W;
- f. a condition to comply with all applicable requirements relating to complaints prescribed by the National Disability Insurance Scheme rules for the purposes of section 73X;
- g. a condition to implement and maintain the applicable incident management system in accordance with section 73Y;
- h. a condition to comply with all applicable requirements relating to reportable incidents prescribed by the National Disability Insurance Scheme rules for the purposes of section 73Z;
- i. a condition to give to the NDIS Commissioner, on request, information specified in the request within the period specified in the request (which must not be less than 14 days).

#### Conditions imposed under section 73G of the NDIS Act

Subsection 73G(2) of the National Disability Insurance Scheme Act 2013 enables the Commissioner to impose additional conditions on the registration of a particular registered NDIS provider.

#### Conditions imposed by NDIS rules made under sections 73H and 209 of the NDIS Act

It is a Condition of your Registration that you comply with:

- (a) Part 4 of the *National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018*; and
- (b) Parts 2 – 4 (as applicable) of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*; and

- (c) if you are registered to provide specialist disability accommodation, Parts 2 and 5 of the *National Disability Insurance Scheme (Specialist Disability Accommodation Condition) Rules 2018*.

Links to and information about these conditions are available on the NDIS Commission website, [NDISCommission.gov.au/legislation-rules-policies](https://www.ndiscommission.gov.au/legislation-rules-policies).

Failure to comply with the Conditions of Registration could result in the registration being suspended or revoked.

## **Attachment A: KEY PERSONNEL**

The key personnel identified below have been determined as suitable in the provision of supports or services for which the applicant will be registered to provide.

### **Key Personnel listed on the registered NDIS provider's registration as of 26 April 2021.**

Key personnel are listed alphabetically by last name.

- MOHAMED, Ahmed Hatem Hassan